

To: All GMC and Chevrolet Medium Duty Customers

Date: August 27, 2009



Re: Medium Duty Truck Service Only Agreement

GM is working on a new agreement for Medium Duty truck dealers that will allow them to continue to provide warranty, maintenance and repair services. Under this arrangement, customers who purchase GM's Medium-Duty trucks will be able to enjoy the same level of service and warranty coverage and parts availability they have always received. GM is committed to maintaining a strong network of Medium Duty service facilities - even after the wind down of GM's Medium Duty sales operations on October 31, 2010. All customers should have continued peace of mind about purchasing a GM Medium Duty vehicle from one of our 465 Medium Duty dealers.

Visit this website often as we continue to keep you posted with additional updates.

Sincerely,
The GM Medium Duty Truck Marketing Department