

C-Series 2009 MEDIUM DUTY WARRANTY

Please note: The following warranty information is intended as an overview - for on-highway - application. For - detailed warranty coverages and eligibilities refer to the GM Warranty Booklet and individual component supplier warranty or Allison Transmission extended service coverage information provided with the vehicle.

WARRANTY COVERAGE AT A GLANCE*

Vehicle Coverage	Warranty Limitations (Time or Mileage, Whichever Comes First)		Deductible or Limitations
	Time	Vehicle Miles	
Basic Coverage (#) (except where specified below)	2 Years	Unlimited	–
Vortec 8.1L Gas engine	2 Years	Unlimited	–
Duramax 6.6L Diesel Engine	5 Years	100,000	\$100.00 deductible charge per event after 3 years or 36,000 miles
ISUZU 6HK1 – TC 7.8L I6 Diesel Engine	3 Years	Unlimited	–
Caterpillar C7 Diesel Engine (Caterpillar Warranty Applies)	3 Years	150,000 ² (or 3,600 Hours)	Towing for engine related failures covered for first 12 months. Parts coverage only for final 12 months. See Caterpillar Owner's Manual for details
¹ Allison Automatic Transmissions – see Extended Service Coverage attached			
Manual Transmissions	2 Years	Unlimited	–
Rear Axles	2 Years	Unlimited	–
Frame Rails & Cross Members	5 Years	Unlimited	–
Cab Corrosion - Perforation	5 Years	Unlimited	–
Emissions – Gas Engines	5 Years	50,000	–
Emissions – Diesel Engines	5 Years	100,000	–
Tires	Tire Manufacturer Warranty Applies		

* The warranty coverage applies until the maximum time or mileage, whichever comes first.

The warranty remains with the vehicle regardless of ownership.

¹See Allison Owners Manual for details (*this should be with the Allison information*)

An optional base vehicle warranty of 3 years/36,000 miles is available through GM dealers for C4500/C5500 models – see GM dealer for details of vehicle and component coverage

C-Series

2009 Allison Transmission Edge Extended Service

Please refer to Allison Transmission Edge Extended Service Coverage for specific details and requirements.

Allison Transmission Edge Extended Service Coverage¹

Transmission Model	EDGE Coverage		Extended EDGE Coverage Available for Purchase ¹	
	Time	Vehicle Miles	Time	Vehicle Miles
Allison 1000, 2200, 2300, 2350, 2500, 2550 HS Series	4 years	unlimited	1 year	unlimited
Allison 1000, 2200, 2300, 2350, 2500, 2550, 3000, 3500 RDS Series	3 years	unlimited	2 years	unlimited
Allison 1000 PTS for School Bus application	4 years	unlimited	1 year	unlimited
Allison 1000 PTS for Shuttle Bus application	3 years	unlimited	2 years	unlimited
Allison 2200 PTS for School Bus application	5 years	unlimited	Not Available	
Allison 2200 PTS for Shuttle Bus application	4 years	unlimited	1 year	unlimited
Allison 1000, 2200, 2350 MH	5 years	200,000	Not Available	
Allison 1000, 2200, 2350, 2550, 3000, 3500 EVS	5 years	unlimited	Not Available	unlimited

¹Optional Extended EDGE Coverage is available through authorized Allison Distributors and Dealers to increase coverage to a total of five years.

- Other OEMs have to purchase EDGE Service Coverage.
- Extended Service Coverage for C and T-Series customers beyond the identified coverage is available from Allison at preferred prices.
- Customer continued use of TransSynd® transmission fluid is required for Allison EDGE and Extended Service Coverage.

AVAILABLE EXTENDED WARRANTIES ORDERABLE THRU GM DEALERWORLD ONLY

Authorized GMC and Chevrolet Dealers, including those with an executed Medium Duty Addendum to their GM Selling Agreement, may offer extended warranty packages to owners/lease holders of **8.1L V8 Gas-** and **6.6L Duramax V8 Diesel**-powered medium duty trucks.

To apply, designated dealer personnel should access the “**DELAYED AND EXTENDED WARRANTY PROGRAMS**” function that is located under the **SERVICE** and **BUSINESS ADMINISTRATION** tabs in **GM DEALERWORLD**.

Additional information and an application form for the customer to sign can be found on www.gmmediumduty.org located under the major tab, **SALES PROGRAMS**, and then select **WARRANTY** function. Also posted on the website is a “How-to apply” document. (Light Duty Dealers, which are limited to selling the C4500 product, may contact the GM Medium Duty Business Center for program details and assistance – 1 800 633 4863, prompt 1.)

EXTENDED ENGINE WARRANTY: 8.1L V8 GAS – C4500 THRU C8500 MODELS

Order Code	Time	Mileage	Deductible	MSRP
FGA	4-Years	75,000-miles	\$0.00	\$675
FGB	5-Years	75,000-miles	\$0.00	\$800
FGC	5-Years	100,000-miles	\$0.00	\$1,275

EXTENDED ENGINE WARRANTY: 6.6L DURAMAX V8 DIESEL – C4500 AND C5500 MODELS

Order Code	Time	Mileage	Deductible	MSRP
FEA	5-Years	150,000-miles	\$100 per Occurrence	\$400
FEB	5-Years	200,000-miles	\$100 per Occurrence	\$800
FEC	5-Years	250,000-miles	\$100 per Occurrence	\$1,475

Authorized GMC and Chevrolet Medium Duty Dealers that also are **ISUZU ENGINE CERTIFIED SERVICE CENTERS** may offer extended warranties on the **ISUZU 6HK1, 7.8L**, six-cylinder diesel engines. Eligible dealers may apply for the warranty by accessing the **ISUZU ICS SYSTEM**, clicking on the **WARRANTY TAB** and in the “drop-down box” click on the tab labeled: **EXTENDED WARRANTY**, from the three choices; **SELECT EXTENDED WARRANTY ENTRY**. Pricing shown was determined by ICTA as of August 16, 2007 and is published for information purposes. Dealers must confirm pricing, policies and coverage detail from ICTA – refer to www.isuzucv.com or contact 877 478 9828 for details.

EXTENDED ENGINE WARRANTY: 6HK1 ISUZU 7.8L DIESEL – C6500 – C8500

Order Code	Time	Mileage	Deductible	MSRP
WDA	4-Years	50,000-miles	\$0.00	\$510
WDB	4-Years	100,000-miles	\$0.00	\$535
WDC	4-Years	150,000-miles	\$0.00	\$720
WDD	4-Years	200,000-miles	\$0.00	\$905
WDE	4-Years	250,000-miles	\$0.00	\$1,175
WDF	5-Years	50,000-miles	\$0.00	\$535
WDG	5-Years	100,000-miles	\$0.00	\$590
WDH	5-Years	150,000-miles	\$0.00	\$760
WDJ	5-Years	200,000-miles	\$0.00	\$1,040
WDK	5-Years	250,000-miles	\$0.00	\$1,375
WDV	6-Years	250,000-miles	\$0.00	\$2,135
WDX	7-Years	300,000-mils	\$0.00	\$2,495

All GMC and Chevrolet Medium Duty Dealers are able to offer owners/lease holders of C4500 and C5500 model series vehicles an alternative 3-year / 36,000-mile warranty in place of the base 2-year / Unlimited mileage warranty. The alternative warranty is designed for the low-mileage user who would rather have coverage for an extra year.

To apply, designated dealer personnel should access the “**DELAYED AND EXTENDED WARRANTY PROGRAMS**” function that is located under the **SERVICE** and **BUSINESS ADMINISTRATION** tabs in **GM DEALERWORLD**. Additional information and an application form for the customer to sign can be found on www.gmmediumduty.org located under the major tab, **SALES PROGRAMS**, and then select **WARRANTY** function. Also posted on the website is a “How-to apply” document. (Light Duty Dealers, which are limited to selling the C4500 product, may contact the GM Medium Duty Business Center for program details and assistance – 1 800 633 4863, prompt 1.)

ALTERNATIVE BUMPER-TO-BUMPER WARRANTY: C4500 AND C5500 MODELS

Order Code	Time	Mileage	Deductible	MSRP
F2C	3-Years	36,000-miles	\$0.00	None published

Major Component Manufacturers' Extended Warranty Websites

Many major component manufacturers offer an extended warranty and/or extended service contracts on the products they produce that are used in the assembly of GM Medium Duty Trucks. For information contact the firms' websites listed below:

ENGINES

CAT <http://ohe.cat.com/cda/layout?m=102429&x=7>
ISUZU www.isuzudieselengine.com

TRANSMISSIONS

ALLISON AUTOMATIC www.allisontransmission.com
EATON (FULLER) <http://www.roadranger.com/Roadranger/warranty/ExtendedWarranty/index.htm>
TTC (FORMERLY SPICER) Does not offer an extended warranty

REAR AXLE

DANA (EATON) <http://www.roadranger.com/Roadranger/warranty/ExtendedWarranty/index.htm>

FRONT AXLE

ARVIN MERITOR <http://advantageplans.arvinmeritor.com/>

CLUTCH

EATON SOLO 2-PLATE <http://www.roadranger.com/Roadranger/warranty/ExtendedWarranty/index.htm>

The data provided above is for informational purposes only. Although considered to be accurate at time of publication, the information is subject to change. Publication of this information does not constitute a recommendation for the services made available by the various manufacturers. Contact the manufacturer for complete details regarding pricing, discounts, terms and conditions.

